#### CHAPTER 6-000 DENTAL SERVICES

<u>6-001 Introduction</u>: The Nebraska Medical Assistance Program (NMAP), also known as Medicaid, provides coverage of dental services as outlined in this chapter. Medicaid pays for these dental services when they are:

- 1. Provided to an individual who is Medicaid eligible on the day that they receive the service; and
- 2. <u>Dentally necessary</u>; and
- 3. Treatment provided is the least costly service meeting the treatment needs; and
- 4. Reasonable in amount and duration of care, treatment or service; and
- 5. Within the scope of the coverage criteria contained in these regulations; and
- 6. Within accepted dental or medical practice standards; and
- 7. Consistent with a diagnosis of dental disease or condition.

Services are subject to the specific limitations or prior authorization requirements as listed in regulation 471 NAC 6-005. Documentation of medical and dental need is required on some procedures. The documentation should be in the client's dental chart which must be available upon request to the Department.

Information on how to request prior authorization is in 471 NAC 6-004.

<u>6-002 Covered Services</u>: NMAP covers medically necessary and appropriate dental services within program regulations.

6-003 Non-Covered Services: NMAP does not cover any procedure that is:

- 1. Cosmetic: or
- 2. More costly services when less costly, equally effective services are available, or
- Services that are not within the coverage criteria of these regulations; or
- 4. Services that are determined not medically necessary by the Department; or
- 5. Services that are determined not dentally necessary by the Department.

<u>6-004 How to Request Prior Authorization</u>: To request prior authorization for a proposed dental pre-treatment plan, the dentist must submit the request electronically using the standard Health Care Services Review – Request for Review and Response transaction (ASC X12N 278) or submit a dental claim form and required documentation to:

Department of Health and Human Services Finance and Support Medicaid Division of Medicaid and Long Term Care
P. O. Box 95026
Lincoln, NE 68509-5026

Inadequate information may cause the treatment plan to be disapproved, or returned for additional information.

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### NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES

NMAP SERVICES 471 NAC 6-005

6-005 NMAP Covered Services, Coverage Limitations, Prior Authorization Requirements:

NMAP does not-have coverage for all American Dental Association (ADA) procedure codes.

Covered codes are listed in the Nebraska Medicaid Dental Fee Schedule in Appendix 471-000-506.

6-005.01 Services for Individuals Age 21 and Older: Dental coverage is limited to \$1000 per calendar fiscal year. The \$1000 limit is calculated at the Medicaid dental fee schedule rate for the treatment provided or on the all inclusive encounter rate paid to Indian Health Service (IHS) or Federally Qualified Health Centers (FQHC) facilities.

6-005.01A Providers Responsibility and Client Responsibility Regarding the Yearly Dental Limit: Providers must inform a client before treatment is provided of the client's obligation to pay for a service if the client's annual limit has already been reached or if the amount of treatment proposed will cause the client's annual limit to be exceeded.

A client must inform a provider in advance of receiving treatment if a portion of his/her annual dental benefit amount has already been expended.

Also see 471 NAC 3-002.11, "Billing the Client".

Service Description	NMAP Coverage/Limitations	Prior Authorization Required
DIAGNOSTIC		
Oral Evaluations	A periodic oral evaluation is covered at the frequency listed below:  Age 20 and Younger: Covered at the frequency determined appropriate by the treating dentist, with a six-month recall considered the standard. More frequent oral evaluations do not require approval.	No
	Age 21 and Older: Covered once yearly for established patients. New patients are eligible for an oral evaluation.	
	Oral evaluations for emergency treatment are covered. Second opinion oral evaluations are covered. Specialist oral evaluations are covered.	
	Clients age 21 and older with special needs: Oral evaluation are covered at the frequency determined appropriate by the treating dentist. A client with special needs is a client who is unable to care for their mouth properly on their own because of a disabling condition or a pregnant woman.  Age 20 & Younger: Routine periodic oral evaluation is covered once every six months. May be seen more frequently if determined	
	necessary by treating dentist.  Age 21 & Older: Routine periodic oral evaluation is covered once every twelve months.	
	Age 21 & Older with Special Needs: Routine periodic oral evaluation is covered at the frequency determined appropriate by the treating dentist. A client with special needs is a client who is unable to care for his/her mouth properly on his/her own because of a disabling condition or a pregnant woman.	
	Note – All Clients: Oral evaluations are covered for new patients, emergency treatment, second opinions and specialists.	
	<u>Documentation Requirements</u> : Document client's special needs in dental chart.	
Radiographs	NMAP covers a "maximum dollar amount" for any combination of the following radiographs: Intraoral complete series, intraoral periapical films, extraoral films, bitewings, or panoramic film. The maximum dollar amount covered is equal to the Medicaid fee paid for an intraoral complete series. The amount is in Appendix 471-000-72. A Cephalometric film is not included in the maximum dollar amount.	No
	Occlusal film is 2 ½ X 3 ½ size  NMAP covers:  Bitewings: A maximum of four bitewings per date of service.  Intraoral Complete Series: Covered every three years.  Panoramic Film: Covered every three years on routine basis.  Covered more frequently if necessary for treatment.  Documentation Requirements: Document need for more frequent panorex in dental chart.  Cephalometric film: Covered for clients age 20 and younger as follows:	

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<u>Services</u>	NMAP Coverage/Limitations	Prior Authorization
<u>Description</u>		Required
Radiographs	Cephalometric film: Covered for clients age 20 and younger as follows:	No
	Orthodontic Treatment: Covered to diagnose if the treating dentist believes through visual exam that the case will qualify for Medicaid coverage of treatment as outlined on page 11 of 14.	
Diagnostic Casts	Covered for clients age 20 and younger as follows:  1. Orthodontic Treatment: Covered to diagnose if the treating dentist believes through visual exam that the case will qualify for Medicaid coverage of treatment as outlined on Page 11 of 14.	No
PREVENTIVE:		
Prophylaxis	Prophylaxis procedures are covered at the frequency listed below:	No
	Age 13 and younger - Covered at the frequency determined appropriate by the treating dentist with a six-month prophylaxis considered the standard. BILL AS A CHILD PROPHYLAXIS	
	Age 14 through 20 - Covered at the frequency determined appropriate by the treating dentist with a six-month prophylaxis considered the standard. BILL AS AN ADULT PROPHYLAXIS	
	Age 21 and Older - Covered one time per year.	
	Clients Age 21 and Older with Special Needs: Prophylaxis is covered at the frequency determined appropriate by the treating dentist. A client with special needs is a client who is unable to care for their mouth properly on their own because of a disabling condition, or a pregnant woman.  Documentation Requirements: Document client's special needs in dental chart.	
Topical Fluoride	Covered for adults and children at the frequency determined appropriate by the treating dentist.	No
Sealants	Covered on permanent and primary teeth, children and adults. A re-seal is not covered more often than every two years.	No
Space Maintainers (Passive Appliances)	Covered for clients age 20 and younger.	No
Recementation of space maintainers	Covered for clients age 20 and younger.	No

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Services Description	NMAP Coverage/Limitations	Prior Authorization Required
RESTORATIVE:		
	Operative dentistry fee includes local anesthetic, bases, or insulation and other procedures necessary to complete the case. Pins are billed separately.	
Amalgam or Resin	Resin refers to a broad category of materials including but not limited to composites, and glass ionomers.  Full Labial veneers for cosmetic purposes are not covered.  Documentation of carious lesions must be present.  A maximum fee is covered per tooth for any combination of amalgam or resin restoration procedure codes. The maximum fee is equal to the Medicaid fee for a four or more surface restoration.	No
Crowns – Resin	Covered for anterior teeth.	Yes  Documentation Requirements: Submit x-rays with prior authorization request.
Crowns – Porcelain	Covered for anterior and bicuspid teeth when conventional restoration is not possible.  Covered for molar teeth that have been endodontically treated that can not be adequately restored with a stainless steel crown. or amalgam or resin restoration.	Yes <u>Documentation</u> <u>Requirements:</u> Submit x-rays with prior authorization request.
Recement inlay		No
Recement crown		No
Prefabricated Stainless Steel Crowns	Covered for primary and permanent teeth.	No
Prefabricated Stainless Steel Crown with Resin Window	Covered for primary anterior teeth.	No

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Services Description	NMAP Coverage/Limitations	Prior Authorization Required
Sedative filling		No
Core buildup, including any pins		No
Pin retention		No
Prefabricated Post and Core in Addition to Crown		No
Temporary crown		No
Crown repair		No
Unspecified Restorative Procedure, By Report	<u>Documentation Requirements</u> : A description of treatment provided must be submitted on or in the dental claim. This service is reviewed prior to payment.	No
Therapeutic Pulpotomy and Pupal Therapy	Covered for primary teeth.  Not covered for permanent teeth.	No
Root Canal Therapy and Re-treatment of Previous Root Canals	Covered for permanent teeth.  Age 21 and older: Not covered for maxillary 2 <sup>nd</sup> molar if 1 <sup>st</sup> molar is in occlusion.  Documentation Requirements: Post-op x-ray of completed root canal must be available for review by Department upon request.	Yes  Documentation Requirements: Submit x-rays with prior authorization request.
Apicoectomy	Covered on permanent anterior teeth.	No
Emergency Treatment to Relieve Endodontic Pain	Bill on "Unspecified Endodontic Procedure, By Report" code.	No
PERIODONTICS:		
Gingivectomy or Gingivoplasty per tooth or per quadrant		No

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Services Description	NMAP Coverage/Limitations	Prior Authorization Required
Periodontal Scaling and Root Planing	Four quadrants of scaling and root planing are covered one time per client when the following criteria is met:  1. The client is pregnant; or  2. The client has a serious or life threatening medical condition that may be affected by untreated periodontal disease; or  3. The following criteria is met;  a. The client is an established patient in the dentist office, and does not seek treatment only for emergency care; and  b. The client is doing adequate home care and maintains good oral hygiene; and  c. The client exhibits an interest in maintaining their dental structure.  Scaling and root planing is not covered if the patient is not compliant with home care within the patient's skill or ability.  An established patient is defined as a patient that has been seen in the dental office for two consecutive yearly recall appointments.  Scaling and root planing requires the use of local anesthesia. NMAP does not cover scaling and root planing of more than one half of the mouth in one day except on hospital cases.	Yes  Documentation Requirements: Submit-with prior authorization request: 1. P.A. x-rays 2. Perio Charting 3. Health history and medical information about the client. 4. Information on how long a patient in dental office. 5. Information on home care.
Full Mouth Debridement	Covered in addition to a prophylaxis procedure.  Clients with Special Needs: NMAP covers one full mouth debridement procedure (maximum 1) and one prophylaxis procedure per quadrant (maximum of 4) for clients that have special needs. Special need clients are clients with mental retardation, or clients that must be treated in a hospital outpatient or ambulatory surgical center setting (ASC).  Documentation Requirements: Document the client's special needs in the dental chart.	No

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Services Description	NMAP Coverage/Limitations	Prior Authorization Required
Periodontal Maintenance Procedure	Covered for clients that have had periodontal scaling and root planing, and are compliant with home care within their abilities. Client should be put on yearly recall if treatment needs change.	Yes  Documentation Requirements: Submit with prior authorization request: 1. Date scaling and root planing completed. 2 Health history and medical information about the client. 3. Frequency client must be seen for maintenance procedure.

#### **PROSTHODONTICS**

Medicaid covers the following prosthetic appliances when coverage criteria is met.

- 1. Dentures (immediate, replacement/complete, or interim/complete)
- 2. Resin base partial dentures;
- 3. Flipper partials (considered a permanent replacement)
- 4. Cast metal framework with resin denture base partials, covered for clients age 20 and younger.

Material used must be of a quality that with normal wear, the prosthetic appliance will last a minimum of five years.

A complete prosthetic appliance case includes all materials and necessary adjustments for a period of six months following placement of the prosthesis.

Replacement prosthetic appliances are covered when:

- 1. The client's dental history does not show that previous prosthetic appliances have been unsatisfactory to the client; and
- 2. The client does not have a history of lost prosthetic appliances; and
- 3. A repair will not make the existing denture or partial wearable; or
- 4. A reline will not make the existing denture or partial wearable; or
- 5. A rebase will not make the existing denture or partial wearable; or

Prior authorization requirements and procedure specific coverage criteria is listed below.

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Services Description	NMAP Coverage/Limitations	Prior Authorization Required
Complete Dentures (Maxillary and Mandibular)	Covered six months after placement of treatment/interim dentures. Covered or as replacement of existing complete dentures that is no longer wearable and cannot be made wearable.  Relines, rebases and adjustments are not covered for six months after placement of the prosthesis.	Yes  Documentation Requirements: Submit with prior authorization request: 1. Date of previous denture placement. 2 Information on condition of existing denture.
Immediate Dentures (Maxillary and Mandibular)	Considered a permanent denture. Relines or rebases are not covered for six months after placement of the denture prosthesis.	No
Maxillary Partial Resin Base  Mandibular Partial Resin Base	Adequate occlusion for partial dentures is defined as first molar to first molar, or a similar combination of anterior and posterior teeth on the upper or lower arch in occlusion.  More than one posterior tooth must be missing for placement of partials. Cast clasps must be used on partial dentures.  One to three missing anterior teeth should be replaced with a flipper partial which is considered a permanent replacement.  Note: A maxillary resin partial requires prior authorization.  A mandibular resin partial does not require prior authorization.	Yes  Documentation Requirements: Submit with prior authorization request: 1. Chart or list missing teeth and teeth to be extracted. 2. Age of any existing partial. 3. Information on condition of existing partial.  NoYes
Maxillary Partial Cast Metal Base  Mandibular Partial Cast Metal Base  Adjustments –	Not covered for clients age 21 and Older. Covered for clients age 20 and younger. Adequate occlusion for partial dentures is defined as first molar to first molar, or a similar combination of anterior and posterior teeth on the upper or lower arch in occlusion. More than one posterior tooth must be missing for partial placement.  One to three missing anterior teeth should be replaced with a flipper partial which is considered a permanent replacement.  Adjustments are included in the prosthetic appliance fee for air most be following placement.	No No
Dentures and Partials  Repairs to Dentures and Partials	for six months following placement. Not covered for six months following placement of a new prosthesis.  Adjustments after six months are covered as needed to make prosthesis wearable.  Covered as needed to make existing prosthetic appliances wearable.	No

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<u>Services</u> <u>Description</u>	NMAP Coverage/Limitations	Prior Authorization Required
Rebase of Dentures and Partials	Not cCovered for six months after following the initial placement of a new prosthesis. After six months, covered as necessary to make existing prosthetic appliance wearable.	No
Reline of Dentures and Partials	Not cCovered for six months-after following the initial placement of a new prosthetic appliance. After six months, covered as necessary to make existing prosthetic appliance wearable. Chairside and lab relines are covered.	No
Interim Dentures (Maxillary and Mandibular)	Interim dentures can be replaced with a complete denture six months after placement of the interim denture.  Complete dentures require prior authorization.	No
Flipper Partial Dentures (Maxillary and Mandibular)	Covered for replacement of Considered a permanent replacement for one to three anterior teeth. Considered a permanent replacement, nNot covered for temporary replacement of missing teeth-until resin or cast partial is made.  Relines, rebases and adjustments are not covered for 6 months after placement of the prosthesis.	Yes  Documentation Requirements: Submit with prior authorization request: 1. Chart or list missing teeth and teeth to be extracted. 2. Age of existing partials. 3. Information on condition of existing partial.
Tissue Conditioning	Covered one time during the first six months following placement of a prosthetic appliance. Necessary tissue conditioning may be covered at other times with documentation in the dental record.	No
Recement fixed partial denture		No

Services	NMAP Coverage/Limitations	Prior Authorization
<u>Description</u>		<u>Required</u>
ORAL AND MAXILL	OFACIAL SURGERY	
Extractions Routine and Surgical	NMAP covers necessary extraction of teeth when there is documented medical need for the extraction. Consideration should be given to retaining third molars that could be used in the future as supplement to occlusion if other molars are missing, or for abutment teeth for prosthetic appliances. <u>Documentation Requirements</u> : Document the medical reason for extractions in the dental chart.	No
	Examples of medical reasons for extraction are: 1. Pain, other than routine eruption discomfort; 2. Nonrestorable, carious tooth; 3. To facilitate the management of, or to limit progression of periodontal disease; 4. Nontreatable pulpal or periapical lesion; 5. Acute and/or chronic infection (e.g., cellulitis, abscess);	
	6. Ectopic position; 7. To facilitate prosthetic rehabilitation; 8. To facilitate orthodontic tooth movement and promote dental stability; 9. Tooth in the line of fracture complicating fracture	
	management; 10. Tooth involved in tumor resection; 11. Tooth interfering with orthognathic and/or reconstructive surgery; 12. Preventive or prophylactic removal, when indicated, for patients with medical or surgical conditions or treatment (e.g., organ transplants, chemotherapy, radiation therapy);	
	13. Clinical findings of pulp exposure by dental caries; 14. Clinical findings of fractured tooth or teeth; 15. Internal or external resorption of tooth or adjacent teeth; or 16. Pathology associated with tooth follicle (e.g., cysts, tumors.)	
	The Medicaid fee for extractions includes local anesthesia, suturing if needed, and routine postoperative care.	

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<u>Services</u>	NMAP Coverage/Limitations	Prior Authorization Required
Description  Tooth Reimplantation and/or Stabilization of an Accidentally Evulsed or Displaced Tooth	The Medicaid fee includes splinting and/or stabilization.	No
and or Alveolus  Surgical Exposure of Impacted or Unerupted Tooth for Orthodontic Reasons	The Medicaid fee includes the orthodontic attachment.	No
Biopsy of Oral Tissue (Hard or Soft)	The Medicaid fee is for the professional component only. The lab must bill the specimen charge.	No
Alveoloplasty	The Medicaid fee for extractions includes routine recontouring of the ridge and/or suturing as necessary. It is not a separate billable procedure.  Alveoloplasty in conjunction with extractions – per quadrant is covered as a separate procedure when it is necessary beyond routine recontouring to prepare the ridge for a prosthetic appliance.	No
Excisions	Excisions may be billed on a dental claim or using the standard Health Care Claim: Dental transaction (ASC X12N 837) with CDT codes, or on Form CMS-1500 or electronically using the standard Health Care Claim: Professional transaction (ASC X12N 837) with HCPCS/CPT codes.  If billing on Form CMS-1500 or electronically using the standard Health Care Claim: Professional transaction (ASC X12N 837), see 471 NAC 6-009 regarding "Services Provided to Clients Enrolled in the Nebraska Medicaid Managed Care Program, Nebraska Health Connection (NHC.)	No
Occlusal Orthotic Device, By Report	Occlusal orthotic devices are defined as splints that are provided for treatment of temporomandibular joint dysfunction. The fee includes any necessary adjustments.  For treatment of bruxism or for minor occlusal problems, see Occlusal Guard on 471 NAC 6-005, page 14 of 14.  Documentation Requirements: Document the type of appliance made and medical condition on or in the claim.	No

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#### **ORTHODONTICS**

Orthodontic treatment requires prior authorization and is covered for clients age 20 and younger. The client must be age 20 or younger when treatment is authorized, and the client must have a handicapping malocclusion as defined in the orthodontic service description section.

Coverage Criteria for Diagnostic Models and Radiographs:

 Orthodontic Cases: Diagnostic records are not covered by NMAP unless the treating dentists, through a visual exam, feels that the case will qualify for Medicaid coverage as defined in the "Orthodontic Treatment" section. Diagnostic records for minor malocclusions are not covered by NMAP.

For auditing purposes NMAP may request end of treatment diagnostic models and x-rays. Payment for the end of treatment records will be included in the dollar amount prior authorized. The end of treatment records shall be submitted to the Department for review by the dental consultant.

Documentation Requirements: Submit with the prior authorization requests.

- 1. A prior authorization request form or claim form that outlines treatment to be completed.
- 2. Diagnostic records, may include (a) Diagnostic models; (b) Full mouth radiographs (c) panoramic x-ray or (d) cephalometric x-ray.
- 3. A narrative description of the diagnosis, and prognosis and
- 4. On surgical cases include a description of the surgical procedure to be completed.

Appendix 471-000-406 contains an orthodontic pre-screen form that may be used to pre-screen orthodontic cases. This appendix also includes a prior authorization request forms that may be used to submit pre-treatment prior authorization requests for orthodontic treatment.

For payment of orthodontic treatment see 471 NAC 6-006.

For transfer of orthodontic treatment see 471 NAC 6-006.01.

For orthodontic treatment not completed see 471 NAC 6-006.02.

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Services Description	NMAP Coverage/Limitations	Prior Authorization Required
Orthodontic Treatment	To be eligible for orthodontic treatment, a client must be age 20 or younger when treatment is authorized, and meets one of the following handicapping malocclusion categories:  1. Craniofacial birth defect that is affecting the occlusion.  2. Mutilated and severe occlusions.  NMAP does not cover orthodontic treatment for malocclusions that are not defined above.  When the individual has had a surgical correction (cleft lip or palate, or orthognathic correction), the monthly adjustment procedure is reimbursed at a higher fee. The pre-treatment request must contain documentation of the client's medical condition, or surgical correction.  Orthodontic Treatment is prior authorized and paid on a single procedure code D8060 or D8090 The authorized code will be on the MC-9D prior authorization form or the ASC X 12N 278.	Yes  Documentation Requirements: Listed above.
Removable and Fixed Appliance Therapy (thumb sucking and tongue thrust)	Covered for clients age 20 and younger.	No

Services Description	NMAP Coverage/Limitations	Prior Authorization Required
Repair of Orthodontic Appliances	Covered for clients age 20 and younger. <u>Documentation Requirements</u> : Include a description of the repair on or in the dental claim, and in the dental chart.	No
Orthodontic Retainers (Replacement)	Covered for clients age 20 and younger if the client is compliant with wearing the appliance.	No
Repair of Orthodontic Appliances	Covered for clients age 20 and younger. <u>Documentation Requirements</u> : Include a description of the repair on or in the dental claim, and in the dental chart.	No
Repair of Bracket and Standard Fixed Orthodontic Appliances	Covered for clients age 20 and younger. Covered when repairs exceed routine repairs associated with orthodontic treatment. The "unspecified orthodontic procedure, by report" procedure code is billed for this service.	No
ADJUNCTIVE GENERAL	SERVICES	
Palliative Treatment	Palliative treatment is covered. Examples of palliative treatment are treatment of soft tissue infection; smoothing a fractured tooth. <u>Documentation Requirements</u> : Document the palliative treatment provided on or in the dental claim, and in the dental chart.	No
General Anesthesia	In office general anesthesia is covered when it is medically necessary to treat the client.  Documentation Requirements: Document in the dental chart the medical need for the anesthesia.	No
Analgesia, Anxiolysis, Inhalation of Nitrous Oxide	Covered when medically necessary to treat the client.	No
Intravenous Sedation/Analgesia	In office intravenous sedation/analgesia is covered when it is medically necessary to treat the client.  Documentation Requirements: Document in the dental chart the medical need for the anesthesia.	No
Non-Intravenous Conscious Sedation	In office non-intravenous conscious sedation is covered when it is medically necessary to treat the client.  Documentation Requirements: Document in the dental chart the medical need for the anesthesia.	No
House Call, (Nursing Facility Call), Hospital Call, Ambulatory Surgical Center (ASC) Call	Covered one per day per facility regardless of the number of patient seen.  Documentation Requirements: Document on or in the dental claim the name of the facility, or home address where treatment was provided.	No

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Services Description	NMAP Coverage/Limitations	Prior Authorization Required
Office Visit – After Regularly Scheduled Hours	Covered in addition to an exam and treatment provided when treatment is provided after dental office, normal office hours.	No
Occlusal Guard (By Report)	NMAP covers occlusal guards which are designed Covered to minimize the effects of bruxism-(grinding) and other occlusal factors. Occlusal guards are defined as removable dental appliances. Documentation Requirements: Document the medical need for the occlusal guard in the dental chart.	No

(3-11-2008) MANUAL LETTER #

### NEBRASKA DEPARTMENT OF HEALTH AND HUMAN SERVICES

NMAP SERVICES 471 NAC 6-006

<u>6-006 Payment for Interceptive and Comprehensive Orthodontic Treatment</u>: Payment for authorized orthodontic treatment is made upon approval of the treatment plan and submittal of a dental claim.

The procedure code to be used when submitting for payment for orthodontic treatment is the "five"-digit procedure code that was prior authorized by the Department.

The "Date of Service" on the dental claim must be the "date of authorization" or "certification authorization date" on the prior authorization.

The "Fee" on the dental claim must be the dollar amount authorized on the prior authorization.

<u>6-006.01 Transfer of Interceptive and Comprehensive Orthodontic Cases</u>: If the client transfers to another dentist, the authorized dentist must transfer the portion of the amount paid by Medicaid that applies to the treatment not completed to the new completing dentist.

<u>6-006.02</u> Interceptive and Comprehensive Orthodontic Treatment Not Completed: If prior authorized orthodontic treatment is not completed, the providing dentist must refund the portion of the amount paid by Medicaid that applies to the treatment not completed to the Department.

6-007 Standards for Participation: To participate in the Nebraska Medical Assistance Program (NMAP), also known as Medicaid, a dentist must be licensed by the Nebraska Department of Health and Human Services Regulation and Licensure. If services are provided outside Nebraska, the dentist must be licensed in that state.

6-007 Standards for Participation: Providers of dental services must be licensed by the Nebraska Department of Health and Human Services as a dentist or a dental hygienist and must practice within their scope of practice as defined in Nebraska Administrative Code Title 172, Chapters 53, 56, 57 and 58.

If services are provided outside Nebraska, the dentist or dental hygienist must be licensed in that state and must practice within their scope of practice as defined by those state licensing laws.

<u>6-008 Provider Agreement</u>: Providers of dental services must complete and sign Form MC-19, "Medical Assistance Provider Agreement," (see 471-000-90) and submit the completed form to the Nebraska Department of Health and Human Services-Finance and Support (HHS) for approval to participate in NMAP.

6-009 Services Provided to Clients Enrolled in the Nebraska Medicaid Managed Care Program Nebraska Health Connection (NHC): Certain NMAP clients are required to participate in the Nebraska Medicaid Managed Care Program known as Nebraska Health Connection (NHC). See 471-000-122 for a listing of the NHC plans. NHC plans may be a Primary Care Case Management (PCCM) plan or a Health Maintenance Organization (HMO) Plan.

The following criteria applies when providing treatment to clients enrolled in NHC:

- Dental services outlined in this chapter billed on a dental claim are not included in the managed care plan basic benefit package. The dental office must bill these services to Medicaid.
- 2. Medical and surgical services that are not outlined in this chapter and are billed on Form CMS-1500 or electronically using the standard Health Care Claim: Professional transaction (ASC X12N 837) require the following:
  - A. If the client is enrolled in a PCCM plan, the client must have a referral from his/her Primary Care Physician (PCP) to receive these services. Form CMS-1500 or electronic standard Health Care Claim: Professional transaction (ASC X12N 837) is sent to this Department for payment.
  - B. If the client is enrolled in an HMO plan, the HMO plan is responsible for the services. The provider must be enrolled with the HMO plan to receive payment. The Form CMS-1500 or electronic standard Health Care Claim: Professional transaction (ASC X12N 837) is sent to the HMO plan for payment.
- 3. Hospitalization or treatment in an Ambulatory Surgical Center (ASC) requires the following:
  - A. If the client is enrolled in a PCCM plan, the client must have a referral from his/her PCP for the admission. The facility claim is sent to this Department for payment.
  - B. If the client is enrolled in an HMO plan, the HMO plan must approve the facility admission. The facility charges are billed to the HMO plan. If the treating dentist is not on staff at an HMO enrolled facility, the treating dentist must refer the client to another dentist for treatment.

6-010 HEALTH CHECK (EPSDT) Treatment Services: Services not covered under the Nebraska Medical Assistance Program (NMAP) but defined in Section 1905(a) of the Social Security Act must meet the conditions of items 1 through 8 listed in the definition of "Treatment Services" in 471 NAC 33-001.04. These services must be prior authorized by the Medicaid Division of Medicaid and Long Term Care.

<u>6-011 Hospitalization or Treatment in an Ambulatory Surgical Center</u>: Dental services must be provided at the least expensive appropriate place of service. For clients enrolled in Nebraska Health Connection (NHC) Medicaid Managed Care, PCCM or HMO medical plan, see 471 NAC 6-009.

6-012 Medical and Surgical Services of a Dentist or Oral Surgeons: Dentists or oral surgeons providing medically necessary services not covered in this chapter must bill the service on Form CMS-1500, "Health Insurance Claim Form" (see 471-000-62) or electronically using the standard Health Care Claim: Professional transaction (ASC X12N 837) using HCPCS/CPT procedure codes. These services are billed through the Physician Program. For clients enrolled in NHC Medicaid Managed Care, PCCM or HMO Plan see 471 NAC 6-009.

<u>6-013 Billing Requirements</u>: The dental claim(s) accepted by Medicaid, and claim(s) completion instructions, are in-Appendix 471-000-88. Procedure codes accepted by Medicaid are in the Nebraska Medicaid Dental Fee Schedule in-Appendix 471-000-506.

The fees listed on the dental claim must be the dentist's usual and customary charge for each procedure code.

<u>6-014 Payment for Dental Services</u>: The Nebraska Medical Assistance Program (NMAP) pays for covered dental services at the lower of -

- 1. The provider's submitted charge; or
- The allowable amount for that procedure code in the Nebraska Medicaid Practitioner Fee Schedule in effect for that date of service. The allowable amount is indicated in the fee schedule as
  - a. The unit value multiplied by the conversion factor;
  - b. The invoice cost (indicated as "IC" in the fee schedule);
  - c. The maximum allowable dollar amount; or
  - d. The reasonable charge for the procedure as determined by the Medicaid Division (indicated as "BR" by report or "RNE" rate not established in the fee schedule).

6-015 Revision of the Fee Schedule: The Department may adjust the fee schedule to -

- 1. Comply with changes in state or federal requirements;
- 2. Comply with changes in national standard code sets, such as HCPCS, CPT and CDT;
- 3. Establish an initial allowable amount for a new procedure or a procedure that was previously identified as "RNE" or "BR" based on information that was not available when the fee schedule was established for the current year; and
- 4. Adjust the allowable amount when the <u>Medicaid</u> Division <u>of Medicaid and Long Term</u> <u>Care</u> determines that the current allowable amount is
  - a. Not appropriate for the service provided; or
  - b. Based on errors in data or calculation.

Providers will be notified of changes and their effective dates.